

Recall Information

Rinnai America Boilers

Recall Date: June 05, 2025

SKU #	Product Description	UPC	Model #	Internet #
1012849668	I-Series Plus Natural Gas or Propane Liquid Combi Boiler with 175,000 BTU Input	766156017131	IP175199C	332604724
1012849679	I-Series Plus Natural Gas or Propane Liquid Boiler with 175,000 BTU Input	766156017216	IP175S	332604733
1012849670	I-Series Plus Natural Gas or Propane Liquid Boiler with 199000 BTU Input	766156017209	IP199S	332604726
1012777649	I-Series Plus Natural Gas or Propane Liquid Combi Boiler with 199,000-BTU Input	766156017124	IP199199C	332604729



Recalled i-Series Plus Boiler



Name of Product: Rinnai i-Series Plus gas boilers

Hazard: The boiler door can fail to seal properly due to incorrect screws, allowing carbon monoxide (CO) gases to escape, posing a carbon monoxide poisoning hazard.

Remedy: Repair

Consumers should immediately stop using the recalled boilers and contact Rinnai to arrange to have a certified technician install the repair at no cost to the consumer. Consumers who must continue using the boiler while awaiting repair should have working carbon monoxide alarms on each level of their homes and outside sleeping areas.

Consumer Contact: Rinnai America Corporation toll-free at 800-621-9419 from 8 a.m. to 8 p.m. ET Monday through Friday, email at recall@rinnai.us, or online at <https://www.rinnai.us/support/recalls> or at <https://www.rinnai.us> and click on "Recall" at the bottom of the page for more information.

Post until October 03, 2025