

Recall Information

Samsung Slide-In Electric Ranges

Recall Date: August 8, 2024



Samsung Slide-In
Electric Range Model
NE58F9500SS/AA



Samsung Slide-In
Electric Range Model
NE63A8711QN/AA



Samsung Electric
Range Model
NE58K9850WS/AA



Samsung Electric
Range Model
NE63T8111SS/AA

NE58K9430SS/AA	NE63T8311SG/AA	NE58K9850WS/AA	NE63A8711QN/AA
NE58N9430SG/AA	NE63T8311SS/AA	NE58K9850WG/AA	NE63BB871112AA
NE58R9431SG/AA	NE63BG8315SSAA	NE63T8511ST/AA	NE63T8711SG/AA
NE58R9431SS/AA	NE63CB831512AA	NE58H9950WS/AA	NE63T8711SS/AA
NE58R9431ST/AA	NE63BB851112AA	NE58R9311SS/AA	NE63T8711ST/AA
NE58F9500SS/AA	NE63T8511SG/AA	NE63T8111SG/AA	NE63T8751SG/AA
NE58K9500SG/AA	NE63T8511SS/AA	NE63T8111SS/AA	NE63T8751SS/AA
NE58F9710WS/AA			

Name of Product: This recall involves Samsung Electric Slide-In Ranges with the model numbers above (full item list on following pages). The model number is located on the ranges on the inside upper left corner of the oven door or inside the storage bin located on the bottom of the oven.

Hazard: Front-mounted knobs on the ranges can be activated by accidental contact by humans or pets, posing a fire hazard.

Remedy: Repair. Consumers should contact Samsung to receive a free set of knob locks or covers compatible with their model of electric slide-in range to install. Consumers using the recalled ranges without knob locks or covers are cautioned to keep children and pets away from the knobs, to check the range knobs to ensure they are off before leaving the home or going to bed, and to not leave objects on the range when the range is not in use. Consumers with Wi-Fi enabled ranges can enable the “Cooktop On” notification on the Samsung SmartThings app to receive alerts on their smartphone when a cooktop burner is turned on.

Consumer Contact: Samsung toll-free at 833-775-0120 from 9 a.m. to 8 p.m. ET Monday through Friday, email at rangesupport@sea.samsung.com, or at samsung.com/us/support/range-knob-kit to request free knob locks.

Store SKU #	Product Description	UPC	Model #	Internet #	Online SKU #
1008476351	Samsung 30 in. 6.3 cu. ft. Smart 5-Element Slide-In Electric Range with Air Fry and Convection Oven in Stainless Steel	887276712468	NE63BG8315SS	322437970	1008444895
1005610915	Samsung 30 in. 6.3 cu. ft. Slide-In Electric Range with Self-Cleaning Oven in Stainless Steel	887276409009	NE63T8111SS	313697660	1005551039
1005610841	Samsung 30 in. 6.3 cu. ft. Slide-In Electric Range with Self-Cleaning Oven in Black Stainless Steel	887276408996	NE63T8111SG	313697671	1005551033
1005610992	Samsung 30 in. 6.3 cu. ft. Smart 5-Element Slide-In Electric Range with Air Fry Convection Oven in Stainless Steel	887276409054	NE63T8511SS	313871700	1005578056
1005578058	Samsung 30 in. 6.3 cu. ft. Smart 5-Element Slide-In Electric Range with Air Fry Convection Oven in Tuscan Stainless Steel	887276409061	NE63T8511ST	313874322	1005578058
1008779397	Samsung Bespoke 30 in. 6.3 cu. ft. Smart 5-Element Slide-In Electric Range with Air Fry Convection Oven in White Glass	887276697659	NE63BB851112	323017361	1008631274
1000017754	Samsung 5.8 cu. ft. Slide-In Electric Range with Self-Cleaning Dual Convection Oven in Stainless Steel	887276988191	NE58F9500SS	204394677	1000017757
1004805243	Samsung 30 in. 5.8 cu. ft. Slide-In Electric Range with Self-Cleaning Oven in Stainless Steel	887276344744	NE58R9311SS	311394222	1004756856
1003934501	Samsung 30 in. 5.8 cu. ft. Slide-In Electric Range with 5 Elements and Dual Convection Oven in Black Stainless Steel	887276290454	NE58N9430SG	307754314	1003934501
1006068130	Samsung 6.3 cu. ft. Slide-In Electric Range with Air Fry Convection Oven in Fingerprint Resistant Stainless Steel	887276409085	NE63T8711SS	313928797	1005618221
1005614182	Samsung 30 in. 6.3 cu. ft. Slide-In Electric Convection Range Oven in Fingerprint Resistant Stainless Steel	887276409023	NE63T8311SS	313928540	1005591541
1005618199	Samsung 30 in. 6.3 cu. ft. 5 Burner Element Flex Duo Slide-In Electric Range with Smart Dial and AirFry in Black Stainless	887276409108	NE63T8751SG	314141288	1005618199
1005700053	Samsung 30 in. 6.3 cu. ft. Slide-In Electric Convection Range Oven in Fingerprint Resistant Black Stainless Steel	887276409016	NE63T8311SG	313928548	1005591473
1002316343	Samsung Flex Duo 5.8 cu. ft. Slide-In Double Oven Electric Range with Self-Cleaning, Fingerprint Resistant Black Stainless	887276144351	NE58K9850WG	206942721	1001756316
1005652563	Samsung 6.3 cu. ft. Slide-In Electric Range with Air Fry Convection Oven in Fingerprint Resistant Tuscan Stainless Steel	887276409092	NE63T8711ST	313928890	1005618185

Store SKU #	Product Description	UPC	Model #	Internet #	Online SKU #
1007680730	Samsung Bespoke 6.3 cu ft. 5-Element Smart Slide-In Electric Range with Self-Cleaning Convection Oven and Air Fry in White Glass	887276594736	NE63BB871112	320025175	1007685647
1004494971	Samsung 30 in. 5.8 cu. ft. Slide-In Electric Range with 5 Burners and Dual Convection Oven in Tuscan Stainless Steel	887276314006	NE58R9431ST	309730517	1004460122
1000046592	Samsung CHEF Collection 30 in. W 5.8 cu. ft. Slide-In Flex Duo Range with Self-Cleaning Convection Oven in Stainless Steel	887276040646	NE58H9950WS	205106686	1000046592
1000017756	Samsung Flex Duo 5.8 cu. ft. Slide-In Double Oven Electric Range with Self-Cleaning Convection Oven in Stainless Steel	887276988153	NE58F9710WS	204394685	1000017759
1001788203	Samsung Flex Duo 5.8 cu. ft. Slide-In Double Oven Electric Range with Self-Cleaning Convection Oven in Stainless Steel	887276132143	NE58K9850WS	206942697	1001784174
1006841546	Samsung Bespoke 6.3 cu. ft. 5-Element Smart Slide-in Electric Range with Self-Cleaning Convection Oven and Air Fry in Navy Steel	887276585918	NE63A8711QN	318208480	1006841546
1004495365	Samsung 30 in. 5.8 cu. ft. Slide-In Electric Range with Self-Cleaning Dual Convection Oven in Black Stainless Steel	887276336329	NE58R9431SG	309930777	1004460118
1012200629	Samsung 30 in. 6.3 cu.ft. 5 Burner Element Flex Duo Slide-In Electric Range with Smart Dial and AirFry in Stainless Steel	887276409115	NE63T8751SS	314141240	1005618163
1005578057	Samsung 30 in. 6.3 cu. ft. Smart 5-Element Slide-In Electric Range with Air Fry Convection Oven in Black Stainless Steel	887276409047	NE63T8511SG	313871917	1005578057
1004460125	Samsung 5.8 cu. ft. Slide-In Electric Range with Self-Cleaning Dual Convection Oven in Stainless Steel	887276336237	NE58R9431SS	309930570	1004460125
1009885704	Samsung Bespoke 30 in. 6.3 cu. ft. 5-Element Smart Slide-In Electric Range in White Glass with Convection Oven and Air Fry	887276744278	NE63CB831512	323868364	1009399732
1001756319	Samsung 30 in. 5.8 cu. ft. Slide-In Electric Range with 5 Elements and Dual Convection in Black Stainless Steel	887276142876	NE58K9500SG	206898609	1001756319
1001727937	Samsung 5.8 cu. ft. Slide-In Electric Range with Self-Cleaning Dual Convection Oven in Stainless Steel	887276132136	NE58K9430SS	206847232	1001716016
1005618209	Samsung 6.3 cu. ft. Slide-In Electric Range with Air Fry Convection Oven in Fingerprint Resistant Black Stainless Steel	887276409078	NE63T8711SG	313928809	1005618209
1000046615	Samsung NE58H9950WS CHEF 5.8 CU FT, FLEX DUO	887276040646	--	--	--